

CAPABILITY STATEMENT



———— My Figtree Pty Ltd ————
T/As
RJ's Water Services



Company Profile

Established in 2001

Founded in 2001, My Figtree Pty Ltd is a family based business and has been in the industry for many years prior to that. With over 25 years of experience our plumbers are highly skilled and very well knowledged in the industry. Our high standards of quality and performance is what makes us stand out in the market. We pride ourselves in afterservice guarnatee and ensure each job has its own project manager to ensure the induvidual service and quality your job deserves.



Every member of the team brings their unique skills and abilities to the organisation, and is directed by an ambitious, resourceful and highly qualified management team. Our people have experience in a variety of plumbing and construction projects and are supported by a highly qualified quality control support team.

RJ Water Services takes pride in its hands-on approach and allocates only the highest calibre resources to suit our clients' needs. We aim to meet the special requirements and challenges of every project from concept right through to completion.



Our Services

We offer a wide range of services using reliable products which include: customized and architecturally designed products in a multitude of materials and finishes that are manufactured locally.

- Hydraulic Services
- Gas Services
- Fire Services
- Hose Reel
- Block Plans
- Testing and commissioning of services
- Design and Construct of Hydraulic Services
- RPZ Back Flow Prevention Services - Including installation, testing and annual Commissioning
- PC Installations

We service a wide array of PC Installations including and not limited to:

- Vanity
- Tap Water
- Toilets
- Cooktop
- Laundry
- Kitchen sink

Service Done Right. First Time, Every Time

We pride ourselves in our dedication to completing projects timely and effectively.

This is clear across our various contracts with well-respected companies around NSW and beyond. We are also proud that our business has grown through the industries that we serve through 'word - of - mouth.' recommendations. The business is based on referrals, which ensures that we're always looking for the utmost satisfaction of our clients.

Our mission is to finish a job in a timely and professional manner. Your job is our job.



Our People

When it comes to RJ Water Services real strength, it is our people who make this business. They are the clear and leading reason for our ongoing success.

While our people bring knowledge and expertise, RJ Water Services is dedicated to offering our employees opportunities to grow in knowledge and skills. We also aim to establish strong, meaningful and lasting relationships with all our personnel. This makes for a committed and optimistic team that is helped both individually and professionally to accomplish great things.

A TEAM WITH A DRIVE FOR SUCCESS

We believe our people are at the heart in everything we do. Our strategy is to attract, retain and develop our employees and help them achieve their goals and reach their full potential. Our team possesses a significant amount of experience in the industry guaranteeing professionalism and attention to detail.

RJ Water Services also builds strong relationships with subcontractors, suppliers and consultants. Long term, meaningful relationships are integral to our business.



Safety

Keeping our operations safe is central to everything we do at RJ Water Services.

Our dedicated Safety Management System is designed to empower every person in the organisation to ensure their work practices are focussed on minimising risk.

Our Safety Management System drives behaviours, attitudes, decisions and actions within the business to achieve a working environment that is free from injury or incident.

The six elements that make up our Safety Management System are:

1. Personal commitment and cultural alignment
2. Leadership commitment and mentoring
3. Employee health and welfare
4. Communication and collaboration
5. Reporting and consulting
6. Training and development

Since inception, our Safety Management System has assisted significantly in reducing the Total Recordable Incident Frequency Rates across all projects. Our people recognise the importance of safety and the entire RJ Water Services team understand Safety and health are what matter most. Our safety values are instilled and supported by our people from day one.



Our Suppliers

We have refined our list of suppliers over the years to ensure quality and reliability of plumbing works within your projects.

